

Know your rights in a changing energy market

Getting advice

It's easy to get free, independent advice about your energy supply. You might want to get a better deal, find out how to make a complaint or ask for help if you're struggling to pay your bills.

Visit: citizensadvice.org.uk/energy

Or contact the Citizens Advice consumer service:

03454 04 05 06

Mon to Fri

9am-5pm

Textphone:

18001 followed

by 03454 04 05 06

Citizens Advice
consumer service
Second Floor
Fairfax House
Merrion Street
Leeds LS2 8JU

Reducing your bills

If you just want to pay less without switching supplier, there are lots of things you can do to save money, from making sure you are paying the lowest price to taking steps to reduce your energy use. You may be eligible for help from the Government to make your home more energy efficient and save money on your bills. Find out about the Government schemes by visiting: gov.uk/energy-grants-calculator

Or contact:

Energy Saving Advice Service
(England and Wales)

energysavingtrust.org.uk

Nest (Wales only)

Welsh Government Warm Homes
Nest scheme

0808 808 2244

Lines open: Mon to Fri, 9am-6pm

nestwales.org.uk

Home Energy Scotland
(Scotland only)

0800 512 012

Lines open: Mon to Fri, 8am-8pm
and Sat, 9am-5pm

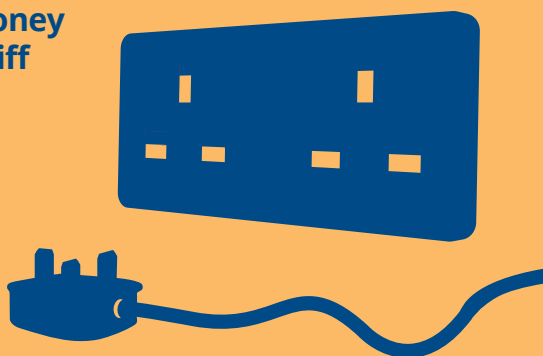
Textphone: 18001

followed by 0808 808 2282

[energysavingtrust.org.uk/
contact-us-scotland](https://energysavingtrust.org.uk/contact-us-scotland)

Take control and get a better energy deal

Want to save money
by switching tariff
or supplier?



Check out our price comparison tool
energycompare.citizensadvice.org.uk

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