

Collective Fix  
November 2016

# Tariff terms and conditions

## About your tariff

Collective Fix November 2016 prices are fixed until 30th November 2016 You'll pay a daily standing charge and unit rate.

## Paying for your energy

You'll need to pay by Direct Debit and if you don't stay a Dual Fuel customer (with both fuels on this tariff), your rates will change and your prices may be higher.

Your prices might change depending on how you pay. If you pay by Direct Debit but miss any payments, we can ask you to pay by cash or cheque. Your prices would go up – we'll explain the difference in your contract pack, or you can find the details at [britishgas.co.uk/alltariffs](http://britishgas.co.uk/alltariffs). We'd write to you at least seven working days before changing how you pay.

## If you change your meter

If you move to a prepayment meter, we'll switch your tariff to our cheapest variable price tariff (no end date) at the time.

## If you decide to cancel

If you switch to another energy supplier before 30th November 2016 we'll charge you an exit fee of £30 for electricity and £30 for gas.

If this happens, we'll collect these fees before any other amounts you owe us, either from payments you make or from your credit balance.

## At the end of the tariff

Before this tariff ends, we'll write to tell you what will happen next. If we don't hear from you, we'll move you to the cheapest variable price tariff (no end date) we have available on 30th November 2016

## Other things to bear in mind

Collective Fix November 2016 prices are fixed until 30th November 2016 unless the government or regulator does something or plans something that means we can't. (We hope they won't, but we have to let you know.)

We'll only sell so many Collective Fix November 2016 tariffs, and we might withdraw it. We'll also add VAT.

Our usual [terms and conditions of supply](#) also apply.