

Fixed Price
January 2017

Tariff terms and conditions

Fixed Price January 2017 prices are fixed until 31st January 2017. This tariff is based on a daily standing charge and single unit rate.

If you cancel this agreement, for example by switching to another energy supplier before 31st January 2017, we may apply a cancellation fee of £50 for electricity and £50 for gas. These will not be applied if you move home or have started switching to another supplier before 31st January 2017 but have not completed the switch. Cancellation fees will be collected, before any other amounts you owe us, from payments you make or any credit balance you have.

We will write to you before this agreement ends, to let you know what options may be available to you, for example a new fixed term contract, a new evergreen contract (one without an end date) or an extension to your fixed term period. You are under no obligation to accept any option we may provide you, in which case we will move you to our cheapest standard variable tariff in market on 31st January 2017. If you agree to enter into a new fixed term contract with us, your existing terms and conditions (including prices) will be applied until your new fixed term contract comes into effect. We will not extend your fixed term period unless you agree to this in writing. If we fail to give you appropriate notice before extending your fixed term period, we will not charge you any cancellation fee.

At the end of your contract, if you decide to switch to another supplier, then as long as your new supplier contacts us within 20 working days of the end of your contract, we will continue to apply your existing terms and conditions (including prices) until you transfer to your new supplier. If you have any outstanding charges on your account, we can ask you to clear them before allowing you to move to another supplier. If this happens, your existing terms and conditions (including prices) will be applied for 30 working days from the date we told you that we will prevent the transfer. Once you pay the outstanding balance, your new supplier can reapply to take over your supply.

Fixed Price January 2017 is subject to availability and may be withdrawn at any time. We will honour Fixed Price January 2017 rates unless we are prevented from doing so by the action or anticipated action of any governmental or statutory body. Fixed Price January 2017 rates are subject to any VAT and regulatory changes and changes to payment methods.

Our usual [terms and conditions of supply](#) also apply.