

HomeEnergy Exclusive

Apr 2018

Tariff terms and conditions

About your tariff

HomeEnergy Exclusive Apr 2018 prices are fixed until 30th April 2018. You'll pay a daily standing charge and unit rate. We'll also add VAT.

Paying for your energy

You'll need to pay by Direct Debit, cash or cheque.

Your prices may change depending on how you pay. If you pay by Direct Debit but miss any payments, we can ask you to pay by cash or cheque. Your prices would go up – we'll explain the difference when we write to you, or you can find the details at britishgas.co.uk/alltariffs. We'll write to you at least seven working days before changing how you pay.

If you don't stay a Dual Fuel customer (with both fuels on this tariff), you may not be able to stay on this tariff. Your rates may change and your prices may be higher. If this happens, we will inform you in advance.

If you don't stay a Dual Fuel customer with us you'll stop receiving the Dual Fuel Discount

If your meter(s) change

If your gas and/or electricity meters are replaced with prepayment meter(s) or mode changed to prepayment, we'll switch your tariff to our cheapest Standard variable price tariff (no end date) at the time.

If you decide to cancel

If you change your mind and no longer want this tariff, you have 14 days to change tariff without paying exit fees. The 14 days starts from the day after you agreed to this tariff. You can find more information at britishgas.co.uk/cooloff.

If you switch to another energy supplier before 13th March 2018 we'll charge you an exit fee of £20.00 for electricity and £20.00 for gas. We'll collect exit fees before any other amounts you owe us, either from payments you make or from your credit balance.

At the end of the tariff

Before this tariff ends, we'll write to tell you what will happen next. If we don't hear from you, we'll move you to the cheapest Standard variable price tariff (no end date) we have available from 1st May 2018.

Other things to bear in mind

HomeEnergy Exclusive Apr 2018 prices are fixed until 30th April 2018 unless the government or regulator does something or plans something that means we can't (we hope they won't, but we have to let you know).

We'll only sell so many HomeEnergy Exclusive Apr 2018 tariffs, and we might withdraw it.

Our terms and conditions of supply also apply - you can find them at britishgas.co.uk/terms.